

18 January 2023

AND CHILDRE

Preliminary Consultation Campaign Report

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WEST COAST TAS

Consultation details

As part of Council's commitment to making the West Coast better for youth, we have completed our first stage of community consultation with young people and their parents/guardians. This stage was all about asking - what are the easiest ways for young people and their parents/guardians to have their say about what they need in the community?

The results of this stage of consultation lets Council know the best ways to communicate and engage with young people and their parents/guardians, as we start working together towards making the West Coast as great as it can be for young people.

Who was consulted:

The survey was for young people living on the West Coast in the age groups of 7-11, 12-17 and 18-25 and for parents, guardians or caregivers of younger children under the age of seven.

The feedback survey was made available to complete online and was advertised along with website links via Council's Website and social media platforms.

The website link to the online survey was distributed to all schools in the LGA and the Queenstown Child and Family Learning Centre. The online survey and links were also shared widely on local community Facebook pages.

Print copies of the survey were distributed to key local service providers, schools, local libraries, and to the Queenstown Child and Family Learning Centre.

What will happen next?

We will develop a youth engagement program/strategy with either a policy or options to be approved by Council. While doing that we will start talking and designing ways to support youth on the West Coast.

Council will continue to work with young people, community and key stakeholders to design and deliver the best services and programs for youth and children. We are committed to working together with you in designing the types of services and programs you want to see in your community. This 'co-design' process will be an ongoing feature of Council's youth strategy and it puts you at the core of our decision-making process to ensure your needs are being met.

Even though we will always be listening and working with the community and youth to create and improve youth and children's services and programs, it is still important to have input in these early stages to make sure you have your say when it counts the most, and so you can have the most input on developing the best youth services and programs on the West Coast.

Soon Council will be offering a range of programs and events for young people that will help with the process of engagement and co-design, and these projects will enable us to keep working toward making the West Coast as great as it can be for young people.

If you have any questions, would like to discuss these ideas further or want to get involved in making the West Coast as great as it can be for young people, please contact the Growth and Change Team at West Coast Council at growthandchange@westcoast.tas.gov.au

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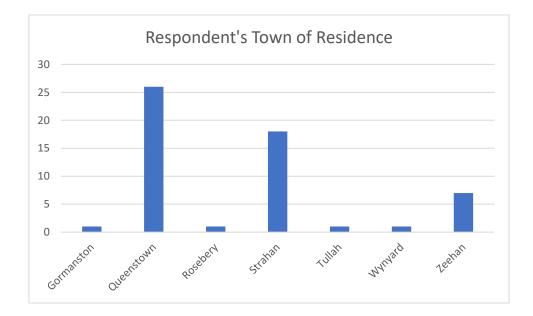
Round 1 Preliminary Youth and Children Consultation Results:

Question 1 Results:

Who responded to the survey? 29% 30% 41% Parent/caregiver of a small child or infant

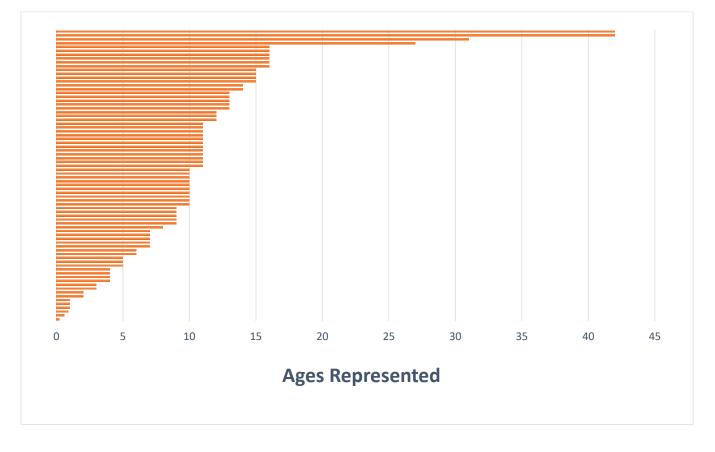
- Children 6 -11 years old
- Young people 12-17 years old

Question 2 results:



Question 3 results:

"What is your age/ your child's age"



Question 4 results:

"Do you want to talk to council about your needs and wishes for yourself as a young person, child or your child's needs as a parent/ caregiver living on the West Coast?"

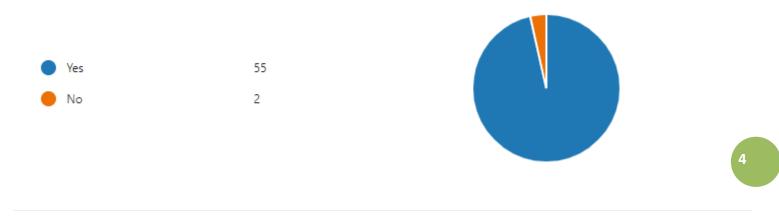




Question 5 results:

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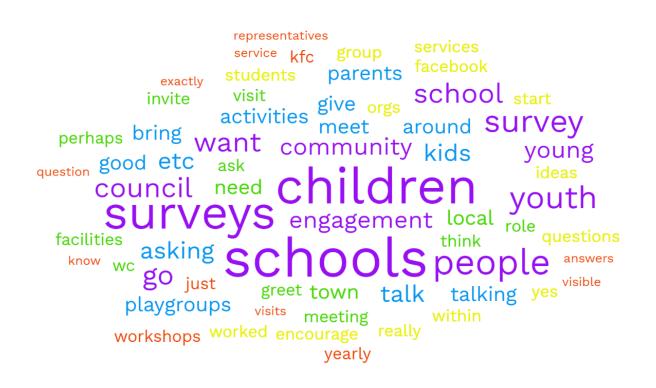
"Do you think Council should be doing more for young people/children living on the West Coast?"



Question 6 results:

"What should Council be doing to find out what young people and children want?"

The most common answers were - *surveys, holding workshops in schools and engaging with community through public forums, workshops and 'meet and greets' with Council.*



Question 7 results:

"Should there be a way that young people, children and parents/ caregivers can talk to Council so you can always tell us your ideas for making the West Coast better?"

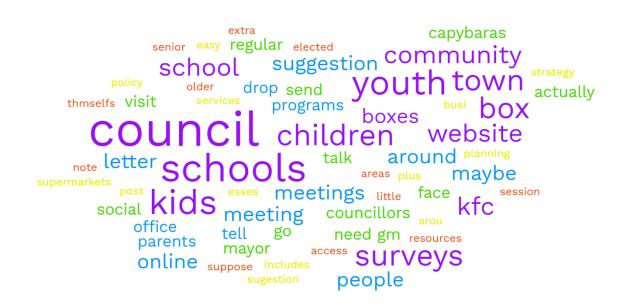


Question 8 results:

"If you answered yes above, how could Council to make it easier for young people and kids to tell us about things you need?"

Some answers included:

A social worker, suggestion boxes, a website, an app, meetings, through youth programs, write on a letter, sharing around town, social media, more surveys, youth policy, youth worker, workshops in schools, have a council worker meet with parents at 0-5 groups.



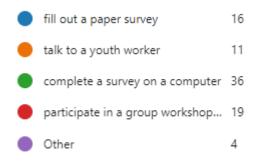
Question 9 results:

"Out of these options, what is the easiest way for you to tell us your needs and ideas?"



Question 10 results:

"If you were ok to answer some questions on a survey about what you need, what would be the easiest ways for you to tell us your answers? (click any that apply)"





Question 11 results:

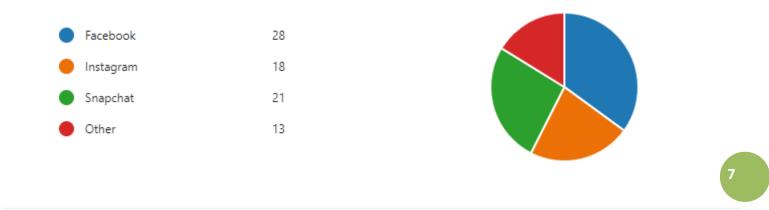
"Do you use social media?"





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"If you answered yes to the above, what apps do you mostly use? (click any that apply)"



Question 13 results:

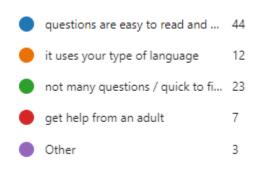
"If you do use social media, would you fill out a Council survey that was on social media?"





Question 14 results:

"What are some ways that we can make it easier for you to fill out surveys like this one?"





"Do you think young people and children get the things they need in your town?"



Question 16 results:

"If not, why do you think young people don't get what they need in your town?"

Answers included:

No way for council to listen to their ideas - lower population - low community awareness - no one listens to us - not enough trained professionals to enable services - there is next to nothing on the West Coast for kids - no money spent on youth, lack of facilities - Council won't act on the needs the community puts forth or requests - we don't have KFC - not enough physical activities outside of school - lack of resources - Council's focus seems to be on other things teens have been overlooked - other towns might have priority over something.

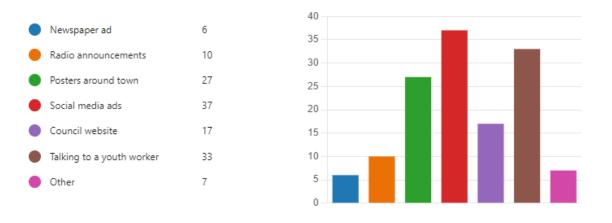


"Would it be easier if Council had a youth worker or children's services worker who you could talk to about your ideas and what you need in your town?"



Question 18 results:

"What do you think is the best way to communicate with most young people and children on the West Coast?"



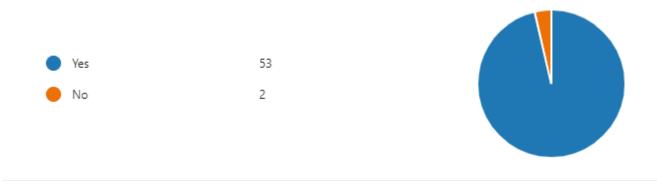
Question 19 results:

Do you think that Council and young people should work together when making plans for youth and kids on the West Coast?





"Would you like to tell us what you think, and help Council with ideas for new skateparks, bike tracks, playgrounds and other community facilities for young people?"



Question 21 results:

"Would you like to participate in further engagement with Council to help make the West Coast better for young people?"



Question 21 results:

"If you answered yes, would you also like to participate in a youth-led action group that helps make the West Coast better for young people?"





Question 22 results:

"If you answered yes, would you also like to participate in a youth-led action group that helps make the West Coast better for young people?"

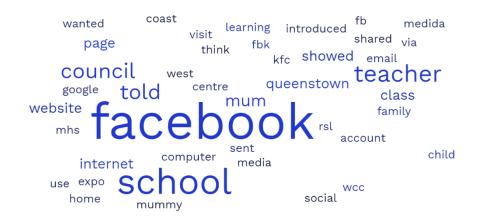




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Question 23 results:

"Can you please tell us where you found this survey?"



Question 23 results:

"Do you have anything else you would like to say?"

