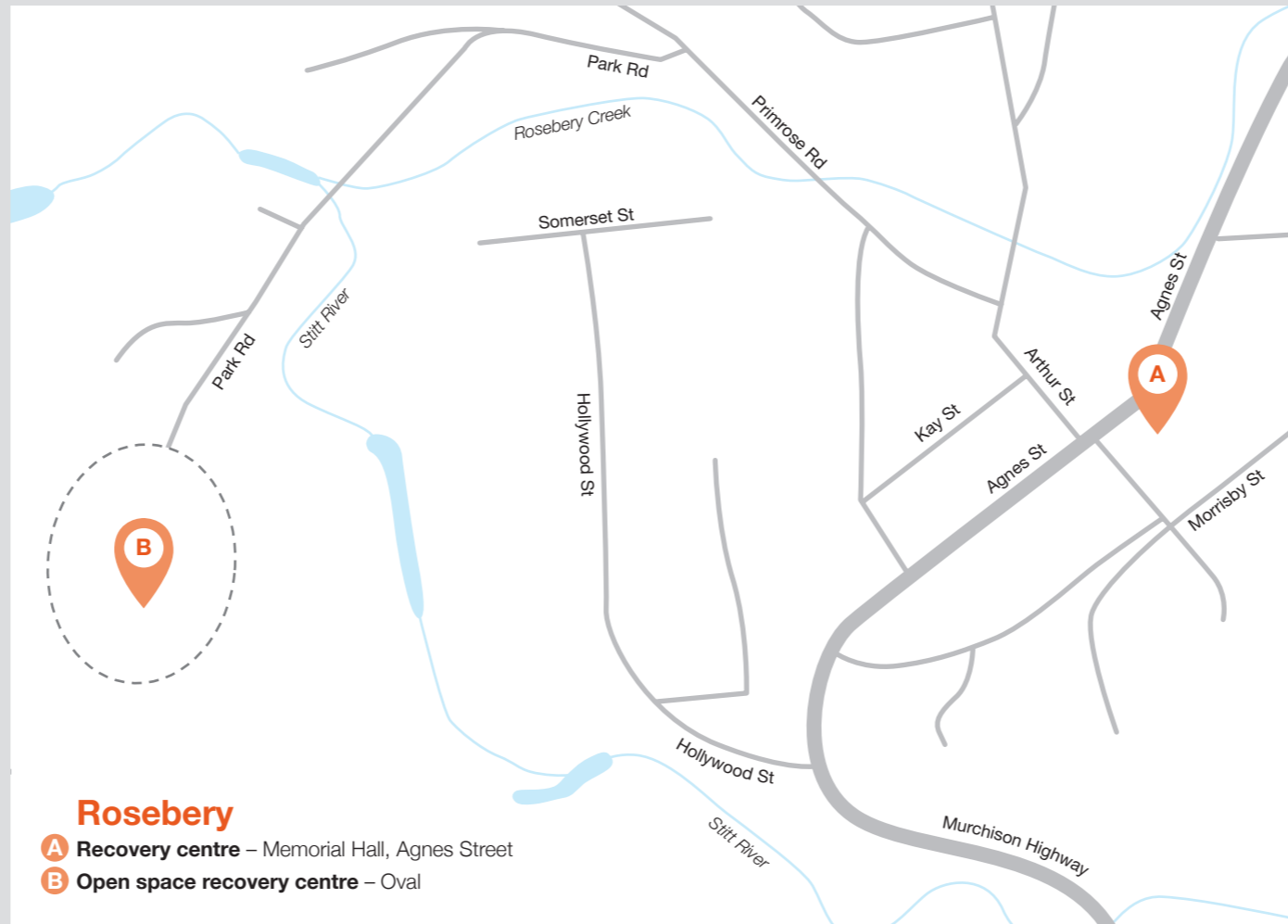
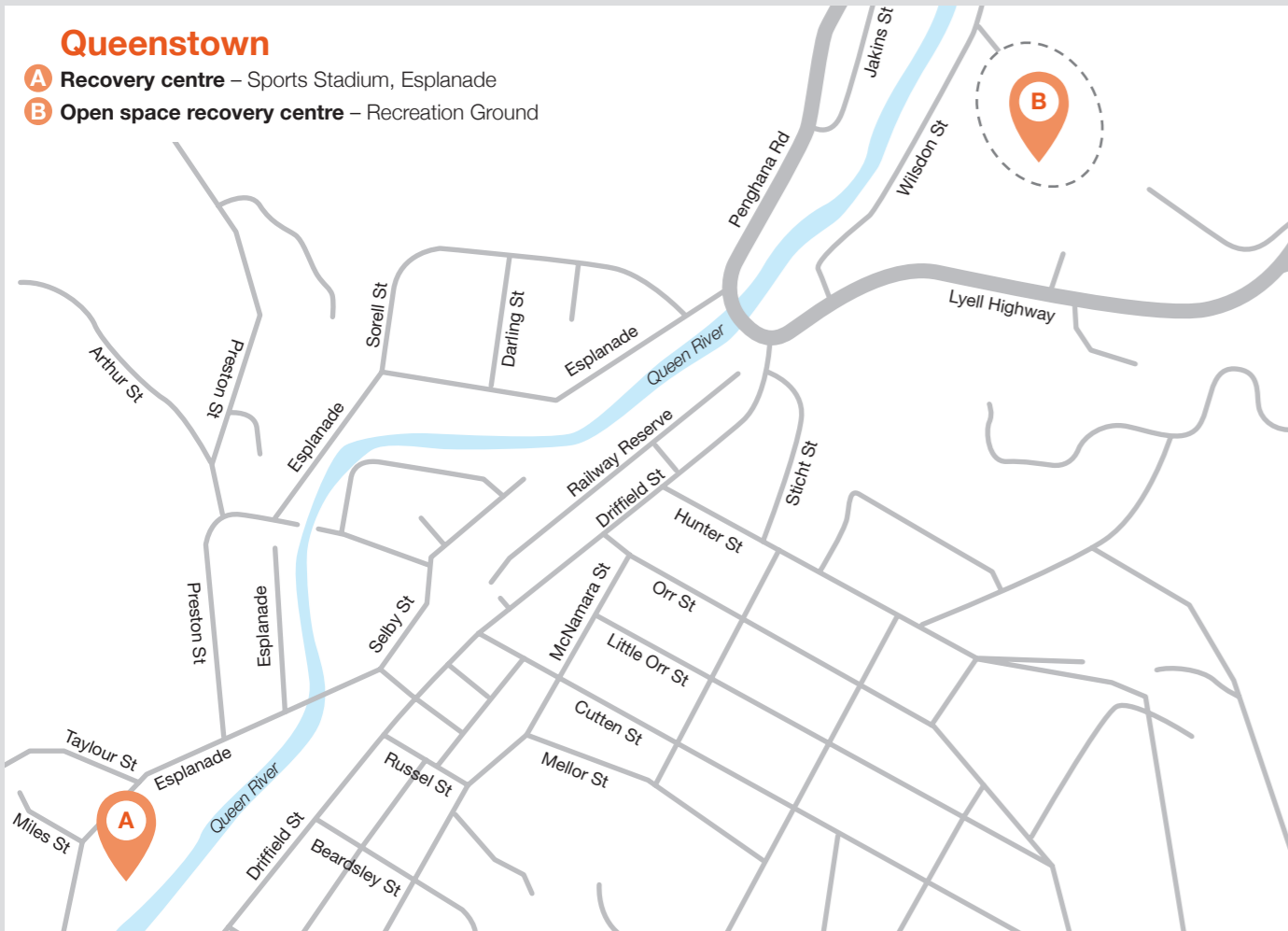


### Queenstown

- A Recovery centre** – Sports Stadium, Esplanade
- B Open space recovery centre** – Recreation Ground

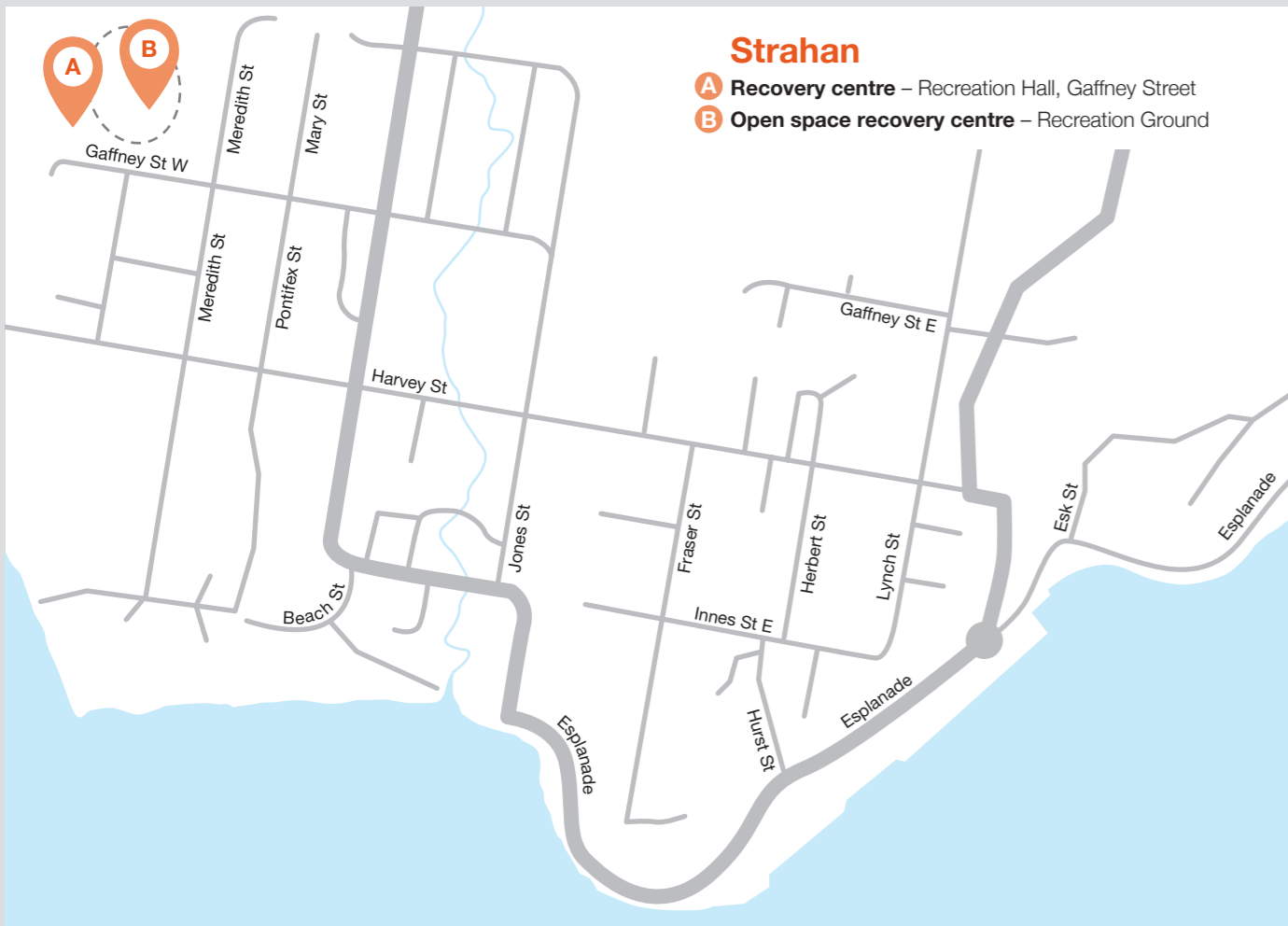


### Rosebery

- A Recovery centre** – Memorial Hall, Agnes Street
- B Open space recovery centre** – Oval

### Tulluh

- Recovery centre** – Community Hall, Farrell Street
- Open space recovery centre** – Community Hall, Farrell Street



### Strahan

- A Recovery centre** – Recreation Hall, Gaffney Street
- B Open space recovery centre** – Recreation Ground



### Zeehan

- A Recovery centre** – Scout Hall, Frederick Street
- B Open space recovery centre** – Recreation Ground

The type of emergency being experienced will determine which recovery centre location will be opened.

Listen to emergency broadcasts and to advice from emergency services personnel who will provide directions as to which location to relocate to.

Council has the capability to establish portable recovery centres utilising tents, generators and seating. This equipment will also be available in a limited number at open space recovery centres when required.



MAGNET



WEST COAST DISASTER INFORMATION  
FIRE | FLOOD | STORM

# WHAT TO DO DURING AN EMERGENCY



**WHAT TO EXPECT:**  
Limited visibility during fires or storms.

Loss of communications – local radio may be off air for periods of time.

Loss of power and telephone communication, so remember, cordless telephones rely on power.

Town water supply may fail so do not rely on town water for firefighting purposes.

Town water supply may not be suitable for drinking during an emergency.



## EMERGENCY PLAN Get ready early!

- Don't wait for an emergency – it is important to be prepared.
- Understand the risks and develop an Emergency Plan.
- Learn about the risks you face at your property – do you know what emergencies might affect you?
- Familiarise yourself with emergency organisations and their contact details.
- Follow emergency services on Facebook and download an emergency app.
- If you don't have a mobile phone or internet, plan ways you can stay informed about emergencies (e.g. battery-operated radio).
- Do you have any disabilities or mobility restrictions that can affect how you manage an emergency?
- Get to know your neighbours and community – including names and contact details.
- Know where your local assembly area is located (see maps over the page).
- Pack an Emergency Kit. We have prepared a checklist for you.
- Prepare your property to give it the best chance of surviving an incident.
- Make sure your home, contents, and car insurance is current and adequate.
- Identify where and how to turn off the main supply for water, power, and gas.
- Write down your medical information – conditions you have, medical providers, medication.
- Plan how you'll manage your pets and/or livestock.
- Have you prepared a will?
- Review and practice your emergency plan annually – make sure your network of family and friends are aware of the plan.
- Write your plan down! We can forget important details when anxious in an emergency. Document your plan and keep in a secure, accessible place.

## WHAT TO DO if advised to evacuate

- Immediately follow all instructions given by authorities.
- Activate your Emergency Plan and locate your Emergency Kit.
- Secure your premises if time permits, including loose items in windy conditions.
- Turn off electricity, gas and water at the mains.
- Secure gas bottles and any other items that could float.
- Take pets. Put them on leads or in pet containers. Dogs should be muzzled.
- Proceed to the advised recovery centre if told to do so (see maps over the page).
- If not, shelter at a friend or relative's residence that is located well away from danger – emergency services will advise of nearby safer places.
- Advise relatives and authorities of your location.
- For a fire** – wear natural fibre (wool or cotton), long sleeve top, long pants, solid footwear (leather), wide brimmed hat, smoke mask, and a towel.
- For a flood** – wear solid footwear (leather).

## WHAT TO TAKE Emergency Kit checklist

*Pack enough to get you through a couple of days.*

- medications for 7 days
- prescriptions
- toiletries for at least 3 days
- clothing
- photos
- personal items
- baby formula and nappies
- woollen blanket
- food
- drinking water
- documents
  - passport
  - property titles
  - bank accounts
  - birth certificate
  - marriage certificate
  - insurance
- mobile phone charger
- toilet paper
- tissues
- portable radio
- torch & batteries
- something to sit on
- something to lie down on
- pet food, leads, cages, and bowls
- take this brochure

## ANIMALS Pets & livestock



**PETS**  
Domestic pets are welcome at designated areas within recovery centres. Owners will be responsible for the care of their pets while at the centres.



**EMERGENCY PET KIT**  
Owners should have an emergency pet kit prepared for their animals that includes

- food
- bottles of water
- bowls
- leads
- pet medications



**LIVESTOCK**  
West Coast Council has a limited supply of cat and dog boxes therefore owners are encouraged to provide their own.  
It is recommended that owners of livestock prepare an emergency plan that identifies safe areas that they can transport their animals to. The West Coast Council has no means of transport for livestock available.



## RECOVERY CENTRE On arrival you can expect:

- > to be welcomed and comforted
- > be asked to register yourself and family, including your pets
- > be required to sign in and out of the recovery centre
- > animals to be present
- > to be given updated information
- > to listen and follow directions provided by centre coordinators

## STAY INFORMED

- PHONE**  
Police, fire, ambulance 000  
Tasmanian Fire Service (general enquiries) 1800 000 699  
State Emergency Service (flood and storm emergency only) 132 500  
Aurora Energy 132 004  
TasWater 13 6992  
West Coast Council 6471 4700
- WEB**  
TasALERT is the Tasmanian Government's official emergency information website: [www.alert.tas.gov.au](http://www.alert.tas.gov.au)
- TasALERT
- @TasALERT
- SES**  
[www.facebook.com/sestasmania/](http://www.facebook.com/sestasmania/) SES updates  
[www.ses.tas.gov.au](http://www.ses.tas.gov.au)
- Tasmania Police**  
[www.facebook.com/Tas.Police](http://www.facebook.com/Tas.Police) Road closures  
[www.police.tas.gov.au/community-alerts](http://www.police.tas.gov.au/community-alerts)
- TasNetworks**  
[www.facebook.com/tasnetworks](http://www.facebook.com/tasnetworks)  
**Power outages:**  
[www.tasnetworks.com.au/current-power-outages](http://www.tasnetworks.com.au/current-power-outages)
- RADIO**  
**Listen to ABC local radio:**  
Queenstown & Zeehan 90.5 FM  
Rosebery 106.3 FM  
Strahan 107.5 FM  
**Monitor local 7XS radio:**  
Queenstown 92.1 FM  
Rosebery 107.1 FM  
Strahan 105.1 FM